

SILENT AUCTION INFORMATION & CONDITIONS

- Cookies: Please note GalaBid requires that you have your **cookies enabled** for the auction to respond correctly.
- Asked to Log in? If you are asked to **log in** at any point please use the password you were sent in the original text message. Alternatively just re-register by text.
- Bid increments have been set for each item and some items will differ. **The system will not allow you to bid below the bid increment for that item.** Minimum Bid increments are indicated next to each item.
- The Silent Auction will close at 11.00 pm and the system will not accept any further bids after this time.
- If you make a mistake or need assistance, please contact a volunteer or go to the Information counter.
- Successful bidders should make their way to the Cashier desk in the silent auction after the Silent Auction has closed to pay for (if not already paid for) and collect their item(s). All items must be paid for and collected by 12.30 am.
- Auction items that are not collected tonight will be transported back to Giant Steps at Gladesville. It is the purchaser's responsibility to arrange for collection of the auction item from Giant Steps and bear any courier costs involved if they cannot collect the auction item themselves.
- Payment for Silent Auction items must be finalised on the night by cheque, cash or credit card. We also accept Visa & MasterCard. Sorry we do not accept American Express.
- If the successful bidder has left before the closure of the Silent Auction or is not in attendance, Giant Steps will contact the successful bidder after the Ball to arrange for payment and collection of the item.
- Items will be sold to the highest eligible bidder recorded at the close of bidding. You will be notified on screen if you are the winner, also you will receive a text message confirmation of this.
- Giant Steps shall not be liable for any loss or damage whatsoever suffered (including but not limited to direct or consequential loss) or personal injury suffered or sustained in connection with the auction or auction items except for any liability which cannot be excluded by law.
- By agreeing to these terms & conditions you the bidder accept that as a successful winner of an item you will fully pay for the item including any surcharge or tax and delivery of all the items you win in a timely manner.
- Items purchased in the auctions **are not** tax deductible. Tax deductible receipts cannot be issued for Auction items, Lucky Dip or Raffle, only for pledges and donations.
- The Ball is input taxed and GST will not be charged on any purchases made. Auction items are not transferable or redeemable for cash.
- The catalogue and auction item display are accurate to the best of our knowledge at the time of printing. Unless otherwise specified in the catalogue or auction item display, all vouchers and certificates will expire 12 months from the date of the Ball. Bidders should refer to the auction item display for conditions.
- All items have been delivered or pledged to Giant Steps in good faith. Giant Steps makes no warranty about any auction item, raffle or tombola prize and does not accept any responsibility if the donor of the item or prize fails to supply in accordance with the pledge or if goods are not fit for purpose. Prizes are not exchangeable for other goods or cash and are not refundable.